

C1V HOSTING

creiamo il tuo valore

Il presente documento è online su www.c1vhosting.it e sempre stato presente nei nostri contratti.
This document is online on www.c1vhosting.it and have always been present in our contracts.

Refund Policy

Dear Valued Client,

Refund Policy Statement:

At C1V Hosting, our dedication to delivering exceptional service is unwavering. In line with this commitment, we uphold a strict no-refund policy once a service is rendered. This approach is crucial for maintaining the utmost quality and reliability of our services.

We have published this refund policy statement, although the conditions are already present in our Terms and Conditions, as part of our ongoing commitment to transparency and clear communication with our customers.

Policy Details:

Service Delivery and Refund Eligibility: No refunds will be issued once a service is ordered and delivered within the stipulated Service Level Agreement (SLA) conditions.

Support and Problem Resolution: Should any issues arise with our services, we urge you to immediately contact [our support team for assistance](#) available Mon-Sat 9am-6pm. It is important to note that non-communication of problems to our Contact Center may result in perceived service interruptions, although our records may indicate normal service functionality.

Disputes and Service Cancellation: In cases of disputes or chargebacks, we reserve the right to terminate the service. We are prepared to provide all necessary evidence to validate our position in such circumstances.

Transparency and Fairness: Our goal is to cultivate transparent and equitable relationships with all our clients. We strongly encourage you to reach out for any support or clarifications regarding our services.

Your understanding and cooperation with our policy are greatly appreciated.

Sincerely,

C1V Hosting